

# Ignite Health Solutions for the Dental Industry



Ignite Technology understands the integrated technology that your practice runs on and is here to support you and your team.

With our One Support subscription, your staff has one number to call anytime a technology challenge comes up.

**Jarad MacKenzie**  
**Ignite Health Solutions**

Contact us:  
[healthsolutions@ignitetechnology.com](mailto:healthsolutions@ignitetechnology.com)



---

# Technology is Changing

Technology is changing the face of dentistry. With the number of digital solutions bringing innovation to every practice, the possibilities seem endless. But with that, challenges arise for office staff to support and manage everyday tasks that can come up unexpectedly causing lost time. Free your office staff from spending precious cycles dealing with a multitude of manufacturers, vendors, support personnel and endless phone calls when something isn't working as intended. These day to day challenges take away from your client care and the efficiency of your practice – but Ignite's experts can help.



---

## One Number to Call



Our team will triage and work with the appropriate manufacturer to diagnose and troubleshoot the problem. This saves your team the frustration of being bounced around from one manufacturer to another trying to pinpoint the root cause. For network, computer and office device-related challenges, our field technical staff are available for remote and/or on-site support when you need it.



---

# Stay Secure with One Support

Our One Support premium service includes both data management and protection. We work with you to develop strategies to ensure your data is stored appropriately, effectively, safely, and with an archival strategy that optimizes costs.

Securely backup your important data. Your data storage is flexible and costs are predictable so you can effectively manage operational overhead. All data is further safeguarded by additional offsite backups separated from your production environment. You can rest easy knowing your data is safe

We handle your everyday devices. Computers, printers and other company-owned devices are managed for you and can be remotely monitored and managed to help maintain business continuity. Ignite's experts provide proactive maintenance on your devices and deliver remote patch management outside your working hours. This way you maintain the optimal performance that's non-intrusive and helps you stay secure.

Let Ignite Technology's team of experts help your practice get to an IT state that's stable, reliable and supported with our One Support program purpose-built for today's dental industry.



---

# About Us



Ignite Health Solutions integrates and supports commercially available technology to provide health solutions and better health outcomes for patients, family members, health care providers and government. Whether its smart home health monitoring solutions, tele-health video collaboration, or complete IT integration and support for medical/dental offices and not-for-profit institutes, Ignite Health is committed to delivering patient centric, customized solutions that help to build healthy, sustainable, secure and inclusive communities.



Ignite Technology is a Canadian company that has been in existence since 2011, founded on the values of innovation, humility and taking a people-first approach. Focused on the end-user experience and integrating the right technologies needed to provide a solution, we work across all industry verticals pushing the boundaries of what is needed for organizations to achieve seamless collaboration, security and integrated/supported IT solutions.

